

November 30, 2007

VIA HAND DELIVERY & ELECTRONIC MAIL

Ms. Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301-2429



Re: **DG 06-107; National Grid Reports of Monthly Customer Call Answering Performance**

Dear Ms. Howland:

As set forth in the comprehensive settlement agreement approved by the Commission pursuant to Order No. 24,777 in the above-captioned docket, I am submitting the monthly report of Granite State Electric Company d/b/a National Grid regarding customer call answering performance for the twelve months ended October 2007.

I am also submitting the monthly report of EnergyNorth Natural Gas, Inc. d/b/a KeySpan Energy Delivery New England for the month of October 2007. Please note that the results submitted for EnergyNorth in September have been restated to be consistent with the methodology used by Granite State in preparing these reports.

Please feel free to contact me at (508) 389-3243 with any questions.

Very truly yours,

Alexandra E. Blackmore

Alexandra E. Blackmore

cc: Service List (via electronic mail)